

Research Analysts

Ben Richford Head of European Real Estate +44 20 7888 8505 ben.richford@credit-suisse.com

Marios Pastou +44 20 7883 1274 marios.pastou@credit-suisse.com

Specialist Sales

Mathias Peters, CFA +44 20 7888 0124 mathias.peters@credit-suisse.com Equity Research European Real Estate & REITs Flexible Offices: the disrupter 6th September 2018

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Flex – the office sector disruptor

- **Short-term office commitments:** often mirroring maturity of business/sector, including:
 - 1. Serviced Offices: private, fully-fitted out offices on flexible terms (dominates the UK market)
 - 2. Co-working: shared working environment that encourages networking/collaboration
 - **3. Managed Offices:** leased and fitted out by a third party operator to an occupier's specification. Typically larger for longer (rapid UK growth)



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Market impact

- Not a new concept, but growing in cities globally: over the past decade the global flexible office market has been growing at an average 13% p.a., tripling in size since 2006. 41% of respondents to CBRE's EMEA Occupier Survey said they will be using flexible office space over the next three years (vs. 24% currently).
- UK and US markets are most mature: Growth in desk numbers has been stronger in EMEA (excl. UK) and APAC at c.20% p.a. compared to c.10% in the UK and US since 2006.
 EMEA has a similar number of centres as the UK (c.5,300).
- Icondon is the largest market globally: 18% of central-London take-up was by flex providers last year (8% in 2016, 3% in 1999). Flexible offices may provide a solution to the length and relative inflexibility of conventional UK leases and a 22% increase in the number of small and micro UK businesses since the recession is fuelling demand.
- Risks/issues: Shorter lease terms seen as more risky in downturns, although cost rationalisation and flexibility requirements can stimulate demand in downturns. IWG's mis-match of long lease liabilities and short occupier commitments caused issues in the dot.com downturn. Workspace's share price relatively underperformed during the 2007-09 downturn. Real estate appraisals typically use higher yields than for longer-leases.



The operators

- Surprisingly fragmented: Over half of the UK's centres are independent and the top 10 operate only 14% of centres. London has 660 flex office providers.
 - Private equity: The Office Group (Blackstone) and Uncommon (Carlyle) + recent p/e takeover offers for IWG and Technopolis
 - IWG: London-listed and the world's largest flex office provider via brands including Regus, Spaces, No.18, Openoffice, Basepoint and Signature
 - WeWork: Rapid global expansion since 2010. London's second largest occupier
 - **Servcorp:** Listed in Sydney and operates in 54 cities globally.
 - Workspace: is a pure-play flex office REIT that owns its own properties and is focused 100% on London. Premium share rating since early 2017





The response from traditional landlords / REITs

- **CBRE** identify three opportunities for traditional landlords:
 - Traditional lease model: lease existing space to flexible office providers on market terms. Lower risk but no upside from additional revenues. Favoured by REITs across Europe, including London (3% of LandSec's London portfolio, 5% of Derwent London), Paris (Gecina), Zurich (PSP), Dublin (Hibernia and Green REIT).
 - 2. Platform model: set up/acquire a platform and engage directly with potential occupiers, e.g. British Land (London) through Storey, Befimmo (Benelux) with Silversquare, NSI (Netherlands) with HNK and Merlin Properties (Spain) with Loom and Twisttt.
 - **3. Profit/Revenue share:** lease structure with a base rent plus turnover linked income. Both the landlord and flexible office provider share operational risk and upside.
- 77% of UK office landlords were considering offering some form of flexible office provision, according to a recent survey by CBRE. 38% of those surveyed were considering launching their own brand whilst 30% would prefer to let space to a third party provider and 19% would be happy to work in partnership with an operator.



Questions?

- 1. How sustainable is the growth in flexible workspace in your markets?
- 2. Has the growth in serviced office take up delayed vacancy and flattered occupational demand?
- 3. Does more efficient desk usage mean we will need lower aggregate office stock in major cities in the future?
- 4. Is it better to develop your own operations or have operators as tenants on traditional long-leases?
- 5. Does the higher rent paid for flex indicate an ability on the part of office tenants to pay higher rents for traditional office space, i.e. a lack of affordability constraint?



Companies Mentioned (Price as of 28-Aug-2018)

 Befimmo (BEFB RR, C49.95)

 British Lad (BLND, L. 637.2p)

 Brockfield Asset Management (BAMN, §43.83)

 Derwent London (DLNL, 2040.0p)

 Greina (GFCP PA, €148.1)

 Great Portland Estates (GPORL, 724.0p)

 Great Portland Estates (GPORL, 724.0p)

 Great Portland Estates (GPORL, 724.0p)

 Jandser (LNDL, 925.5p)

 Medin Properties (MRL, MC, €12.05)

 Meium Steen Investments (NOTECAS, €34.7)

 PSP Swiss Property AG (PSPNS, SF96.15)

 Servcorp (SRY AX, A54.14)

 Technopolis (TPS1V, HE, €4655)

 Workspace Group (WRP L, 1070.0p)

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EPRA CONFERENCE 6 SEPTEMBER 2018

FLEXISPAC

EMILY PRIDEAUX HEAD OF LEASING

DERWENT LONDON



DELIVERING THE RIGHT PRODUCT... RESPONDING TO MARKET SENTIMENT & OCCUPIER TRENDS



VARIED LEASE STRUCTURES



5-20 years





5-10 years



12-20 years





12 years

5-15 years+

DERWENT LONDON'S APPROACH TO 'FLEXI' SPACES



- Flexible office users occupy c. 6% of the portfolio
- The Office Group / A multi-let strategy

3 campuses:

- White Collar Factory EC1 41,300 sq ft
- 2 Stephen Street W1 34,200 sq ft
- Angel Square EC1 40,700 sq ft
- IWG let on traditional leases
- Short-term lettings prior to redevelopment
- Fully fitted flexible spaces on smaller units

[•] Understanding our fundamental business model whilst responding to occupier demand, in creating design led high quality office buildings giving due consideration to service, amenity and flexibility in our delivery, ensuring we remain ahead in our market place.

Befimmo

Silversquare @Befimmo The coworking partnership

EPRA Conference Panel – September 6th 2018

www.befimmo.be





Save the date for Befimmo's Investor Day 2018 Nov. 28th 2018





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2 Befimmo strategy

City centre locations and well-diversified quality tenants 69% in Brussels of which 55% in CBD



Leopold district	22%
North area	16%
Centre	13%
Louise district	4%
Airport	6%
Periphery	4%
Decentralized	3%

Tenants by sector



- Public sector
- Financial sector
- Audit & Consulting
- Services
- Other industries
- Chemistry, Energy & Pharma
- IT, Media & **Telecommunications**
- Legal sector
- Marketing & Communication
- Horeca & Tourism
- Others

3

Befimmo strategy

Dynamic business model



Responsible investment criteria

\checkmark	Designed mainly as offices, open to multifunctionalit
\square	Good location;
\checkmark	Optimal accessibility;
\square	Adequate size;
\checkmark	High-quality fundamentals;
\checkmark	Flexible buildings;
	Potential for creating value







Befimmo strategy

Strategic axes







B Silversquare @Befimmo | Triomphe



B Silversquare @Befimmo

The new work environment

Rooftop Vegetable garden

(Activity based) offices, learning centre

Coworking & meeting centre

Restaurant Bar Showers & lockers Bike parking eCar parking



┶



Flexibility (time & space) Mobility

Networking





Befimmo

Expertise & assets

SILVERSOUARE Expertise & community

VISION CONVERGENCE SAME VALUES **ONE AMBITION**

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P 8

Befimmo Chaussée de Wavre 1945, 1160 Brussels

For more information: c.kerremans@befimmo.be Tel.: +32 (0)2 679 38 13 www.befimmo.be





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HNK – NSI's flex office concept September 2018

1. Introduction

2. Key figures

3. Growing HNK







1%

5%

16%¹



Conventional⁺ floors



Managed offices



Flex work spots







Meeting rooms



Cafés



Parking



Club space: central reception, meeting

rooms and café

Example HNK Utrecht Centraal





Rent levels

Space	Rent (€ psm)
ERV Conventional	200
ERV Conventional+	235
ERV Managed Office	450



Different types of space



Conventional⁺



Café



Managed office



Meeting room





Impressions



Flex work spots HNK Rotterdam Scheepsvaartkwartier



Flex work spots HNK The Hague



Club space HNK Ede



Club space HNK Utrecht West





1. Introduction

2. Key figures

3. Growing HNK



€202m	14 Assets	127k Area (sqm)	3.1 yrs
GAV			
Sector split NSI Portfolio and subsector split HNK (%GAV)	1,588 Value psm	€15m Contracted rent	€180 Average rent psm
49% Other G4	71.8% Occupancy	€22m ERV	3.6% EPRA NIY



EPRA Earnings H1 2018 actual (€ '000)

	TOTAL	Continuing operations		
	_	Offices	Other	HNK
Gross rental income	42,372	27,292	7,718	7,363
Service costs not recharged	-1,046	-440	-208	-398
Operating costs	-8,040	-3,536	-1,574	-2,931
Net rental income	33,286	23,316	5,936	4,035
Administrative costs	-4,023	0	-4,023	0
Earnings before interest and taxes	29,263	0	-4,023	0
Net financing result	-7,315	3	-7,319	1
Direct investment result before tax	21,948	23,319	-5,406	4,035
Corporate income tax	-51		-49	-2
EPRA earnings	21,897	23,319	-5,455	4,034

Split gross rental income HNK

Lease type	Gross rental income (€m)	% of total GRI
Conventional ⁺	5.1	70%
Managed Offices	1.2	16%
Memberships	0.1	1%
Meeting rooms	0.4	5%
Other Income	0.4	5%
Retail (in plinth)	0.2	3%
Total	7.4	100%







• The additional rental income should cover higher operational costs, depreciation of fit-out and a return on HNK conversion capex



1. Introduction

2. Key figures

3. Growing HNK



Growing HNK revenue



External growth

HNK three pillars of growth: From defensive to offensive

strategy

Internal growth



strategy

nsi

strategy





From square meters to people Mattias Nyström, CDO

September 2018

Castellum is one of the largest listed real estate companies in Sweden.

Market cap SEK 40 billion and credit rating Baa3 with a positive outlook.

Strong and clear local presence in 20 cities in Sweden and also in Copenhagen and Helsinki.





Property values amount to SEK 84 billion and holdings comprise office, warehousing/logistics and public sector properties, covering a total leasable area of 4.4 million square metres.

The Castellum share is listed on Nasdaq Stockholm Large Cap.


TRANSFORMATION



NAME AND ADDRESS OF

From square meters to people





The nordic opportunity





COWORKING IN THE NORDICS

Q coworking

Artiklar Multimedia Allt Avancerad Kategorisökning

Menade du: cooking

Skapa sidan "Coworking" på svenskspråkiga Wikipedia!











COWORKING IN THE NORDICS





Westing where

Constant Andrews



vs. 20-30% in London and the US

Solution.



THE TENANT NEEDS ARE THE SAME IN THE NORDICS AS IN THE REST OF EUROPE

STABLE BUSINESS STRATEGY

LONG-TERM LEASE

MODERN FACILITIES

RIGHT PRICE PER M²

RIGHT LOCATION

PAST



ADAPTABLE BUSINESS STRATEGY

SPACE ON-DEMAND

WORK/LIFE BALANCE FACILITIES

ALL INCLUSIVE

MULTIPLE LOCATIONS

FUTURE

The Castellum opportunity (The unfair advantage)





We have:

Our own buildings with 6000 customers 250.000 people Reach across the nordics





The concept







We are: A platform for growth





PEOPLE Our focus



PLACES Our primary asset and source of value







-

PROFESSIONAL GROWTH

- Inspiring community programs & curated events
- Members' collaboration tools
- Peoples mentors' program
- Tech, mobility and front desk support

We sell:

Come grow with us





How do you want to grow?

PERSONAL GROWTH

- Wellness and mindfulness programs
- Informal networking and unexpected encounters
- Personalized life services
- Cultural events

BUSINESS GROWTH

- Flexible workspaces and scalable facilities
- Attractive environment for recruitment
- All-inclusive productivity basics
- Access new talent networks
- Superior service levels



The shift: Leveraging value



THE VALUE OF ONE (1) SQUARE METER

THE VALUE OF ONE (1) SQUARE METER

INCREASED DENSITY

ADDED VALUE SERVICES



VALUE BEYOND COWORKING

A positive virus that will infect our entire portfolio and future of Castellum





Why we win





- Increased density = higher value per sqm
- People and collaboration first
- Understanding and delivering work/live balance for our members
- Understanding the local community it is in our DNA
- Hit the ground running 250.000 people in 20 growth cities
- Concept developed by and with the target audience for the target audience





Timings (where are we now?)







BETA PHASE





INVESTMENTS



A platform for growth

IN SUMMARY, WE WILL

Start our own offering in a Increase the the density in our market with a huge demand own buildings with higher earnings as a result.



Turning Castellum into a service company

Use our coworking offering as a spear head to develop our entire portfolio